

# ARGENTA RESTORATION LTD. SERVICE WARRANTY

Argenta Restoration Ltd. provides a comprehensive 3-year workmanship warranty covering properly prepared and painted vertical surfaces included within the original scope of work.

Our professionals are trained to properly prepare surfaces before painting in order to promote proper paint-to-substrate adhesion and long-lasting performance. Preparation procedures may include pressure washing, scraping, sanding, caulking, spot priming, and other preparation methods deemed appropriate for the existing substrate conditions.

An experienced foreman knowledgeable in professional coatings and application procedures will oversee the project to help ensure quality control and proper application techniques throughout the duration of the project.

All quotes and estimates provided by Argenta Restoration Ltd. include products selected based on the suitability of the surfaces being coated. In the event of coating failure directly resulting from defective workmanship or improper application within three (3) years following the final walkthrough/project completion date, Argenta Restoration Ltd. will repair the affected areas at no additional cost.

This warranty applies to vertical painted surfaces only and excludes all horizontal surfaces or any surfaces that, by design, allow water to collect or remain for extended periods of time. Excluded surfaces include, but are not limited to, decks, porches, stairs, railings, roofs, gutters, window ledges, and similar areas exposed to excessive moisture retention.

This warranty does not cover:

- Existing substrate failure, deteriorated siding, rot, structural movement, delamination, rust, excessive moisture, water intrusion, condensation, or other pre-existing conditions beyond our control.
- Peeling, blistering, or paint failure resulting from moisture trapped behind siding or other substrates.
- Areas not properly prepared or repaired by Argenta Restoration Ltd.
- Damage resulting from acts of nature, excessive weather exposure, building movement, lack of maintenance, pressure washing by others, impact damage, or modifications performed after project completion.
- Mildew, algae, mold, or discoloration caused by environmental conditions.
- Caulking failure caused by structural movement, expansion, contraction, or shifting substrates.

Customers are responsible for maintaining their property and promptly reporting any concerns after they are first noticed. Delayed reporting of issues may result in additional damage not covered under this warranty.

In some cases, Argenta Restoration Ltd. may recommend replacement of deteriorated siding, trim, or other building materials instead of repainting. If replacement is declined, Argenta Restoration Ltd. cannot guarantee long-term coating performance over compromised substrates.